Subject: BID Questions From: "Nicole Siskind" <contact@perloffwebster.com> Date: 12/13/2017 03:25 PM To: "'Tara Devine'" <tara@venicebeachbid.com> CC: <mike.bonin@lacity.org>, "'Taylor Bazley'" <taylor.bazley@lacity.org>, "'Debbie Dyner Harris'" <debbie.dynerharris@lacity.org>

Dear Tara –

- 1. When will Venice BID members have a staffed phone number and e-mail to request clean & safe services for our buildings? As of today, we have no way to request services, and the area has not received any clean & safe services for the entire year of 2017. When will the Venice BID start servicing the BID area?
- We request a refund for the Venice BID supplemental tax paid for the year of 2017, as we have received no service for 2017. Additionally, we want to be refunded for the Venice BID portion of our regular property tax bill, which covers the period July 1, 2017 thru December 31, 2017. Again, BID members have received <u>no</u> service for 2017, and have paid for <u>a year and half of service</u>. Please reimburse all BID members for our payments for the BID fiscal year of

2017.

3. What City, County and State agencies directly supervise the Venice BID services and accounting? To whom do you report? Who conducts oversight of the Venice BID?

We look forward to hearing from you.

Sincerely,

Nicole Siskind Office Manager

> Perloff/Webster 321 Hampton Drive, #202 Venice, CA 90291 (310) 396-3688 (310) 396-1984 FAX

From: Tara Devine [mailto:tara@venicebeachbid.com] Sent: Wednesday, December 13, 2017 10:28 AM To: contact@perloffwebster.com Subject: Your call

Nicole:

It would be helpful if you can furnish your request in writing so that we may review and respond. Thank you.

Tara